

DUNSVILLE MEDICAL CENTRE

MINUTES OF INAUGURAL PATIENT PARTICIPATION GROUP MEETING

HELD ON 13th OCTOBER 2004

Members of Staff Present

Dr J H Jackson	GP
Joan Wright	Practice Manager
Paulette Davis	Reception/Dispensary Manager
Karen Miller	Doncaster East PCT - Observer

Patients Present

Anne Laud	
Henry Newson	Mary Garbett
Lyn Edson	Stephen Rudd
John & Carol Anscombe	Brian Ross
Frederick Fielden	Patricia Parker
James & Kathleen Turner	Isabella Dale
Dennis Barr	Marjorie Turner
Brian Jackson	Rose O'Kane
Mary Pinfold	Vanessa Martin
Doris Lockett	Ronald Deeming
Geoffrey & Kathleen Letten	Mavis Carnie
Douglas & Matilda Cunliffe	Annie Carrick
Ian & Jacqueline Wright	Hazel Etherton
Michael & Margaret Renton	

Welcome – Joan Wright

Introduction of what is a patient group and how to set one up? – Joan Wright

Future plans – Joan Wright/Dr J H Jackson

Outcome from the meeting – patients questions

Patients comments/contributions

Patients want a diverse population that would be accessing different services within the practice.

Feedback from patients was very positive about the primary health care team, praising the receptionists in particular. Many patients promote the practice to people moving into the practice area.

Access – on the whole the majority of patients attending the meeting are happy with the appointment system of 50% pre-bookable/50% book on the day, although there

were concerns about accessing appointments when one GP is on annual leave. It was explained to the attendees that the practice future plans would be to increase the list size to enable the practice to take on a third GP, which would alleviate this problem. Patients expressed an interest as to how the practice would increase the list size.

There were some concerns that the practice might get too large.

Mr Turner volunteered to look into advertising the group and arranging meetings.

Some of the patients attending this meeting expressed an interest in assisting the group but would not wish to be actively involved on the committee.

Next meeting arranged for Wednesday 3rd November at 6.30.